

Agencies & Charities offering support

Local agencies

Kingsclere & Ashford Hill with Headley Care Group: General Enquiries 01635 298794 Transport only: 07880 658187
Dial-a-Ride: 01256 462101
Kingsclere Health Centre: 01635 296000

Children

Childline – Tel: 08001111
Stopitnow – preventing child sexual abuse Tel: 0808 1000 900
www.stopitnow.org.uk
Churches Child Protection Advisory Service
Tel: 0845 120 45 50 www.ccpas.co.uk
Children England provides a wide range of support to voluntary and community sector organisations working with children, young people and families.
Tel: 0207 833 3319 www.childrenengland.org.uk
NSPCC
Tel: 0844 892 1026 www.nspcc.org.uk
To report or discuss concerns about a child's welfare: NSPCC Child Protection Helpline (24 hours) Tel: 0808 800 5000 or email: help@nspcc.org.uk
Get Safe Online is the UK's leading source of unbiased, factual and easy to understand information on online safety: www.getsafeonline.org/safeguarding-children
CEOP (Child Exploitation and Online Protection command) works with child protection partners across the UK and overseas to identify the main threats to children and coordinates activity against these threats to bring offenders to account. They protect children from harm online and offline.
www.ceop.police.uk/safety-centre/

Abuse of the Elderly

Action on Elder Abuse works to protect, and prevent the abuse of, vulnerable older adults and provides a confidential helpline for anyone concerned - including older people themselves, their friends and relatives.
Tel: 0808 808 8141 (Mon-Fri 9am-5pm) www.elderabuse.org.uk
Compassion in Care works to break the chain of elderly abuse and provides practical advice and support to people in care, their relatives and concerned staff members. Tel: 07763066063 www.compassionincare.com
Age UK provides free information, advice and support on the issues that matter to older people. Tel: 0800 678 1174
The Silver Line helpline for older people, Tel: 0800 4708090
Think Jessica – advice on how to watch out for scams – www.thinkjessica.com

General Support and Advice

Samaritans is available 24 hours a day for anyone struggling to cope and provide a safe place to talk where calls are completely confidential. Tel: 116 123
Victim Support provides emotional and practical help to victims or witnesses of any crime, whether or not it has been reported to the police. Phone: 0808 16 89 111 (weekdays 8pm-8am; weekends 24 hour service)
Citizens Advice - 0300 222 5941

Domestic Abuse, Sexual Abuse (including historical)

Women's aid 24-hour National Domestic Violence Freephone Helpline 0808 2000 247
Men's Advice Line: confidential helpline for men experiencing domestic violence 0808 801 0327 www.mensadvice.org.uk
The Survivors Trust provide support and signposting for women, men and children who are survivors of rape, sexual violence or childhood sexual abuse. Tel: 0808 801 0818
Minister and Clergy Sexual Abuse Survivors (MACSAS) supports those who have been sexually abused as children or adults by Ministers, clergy or others under the guise of the church. Tel: 08088 01 03 40 (Sat 9am-11am, Wed 7.00 pm-9.30 pm)
The National Association for People Abused in Childhood offers support, advice and guidance to adult survivors of any form of childhood abuse. Tel: 0808 801 0331
www.napac.org.uk